

Travel Agency Ticketing Instructions

For the 4th ANSA & µETA International Conference event to be held in Thessaloniki, Greece, Lufthansa offers discounts to eligible passengers (Event participants, accompanying persons and guest speakers). Discounts are applicable on any flight operated with a Lufthansa flight number and are valid for worldwide travel to Thessaloniki, Greece.

The event fares must not be made public. Eligible passengers shall be informed that Lufthansa is the Official Airline to the event and that tickets can be purchased through the Travel Management Companies shown in Attachment B of the Agreement.

Discounts: The discounts must be taken from the base published fare, with booking classes as shown below, which is published in the Computerized Reservation System (CRS) as an open fare.

First and Business Class Fares:

Booking Class F* / J* / C* / D 10 % discount Booking Class Z** 0 % discount

Economy Class Fares:

Booking Class Y*/B/M/P 15 % discount Booking Class H/Q/G/K 10 % discount

- * Discounts taken off the published F, J, C or Y Class fares must be booked in A, C, D or B Class respectively.
- ** No discount off the published Z Class fares, but the special conditions as shown below apply

The agreed discounted fares can be retrieved in the CRS by using the following entries (replace AAA with origin city code and BBB with destination city code):

AMADEUS: FQD AAABBB/R, U0777775/ALH
GALILEO: FD AAABBB/LH-PRI-MIC3
SABRE: FQAAABBB-LH/IMIC43
WORLDSPAN: 4F AAABBBSR-LH/@@MIC3

SITA: FSD AAABBB/LH/#C000000000000077775

Once a reservation has been made, the itinerary can be auto-priced showing the agreed discounted fares by using the same private fare codes:

Example:

AMADEUS: FXP/R, U077775/ALH

Please note that the Tour Code LH0EVGR739 must be manually inserted.

Eligibility: fares are only valid for accredited eligible passengers (event participants, accompanying persons and guest speakers). The accompanying person must always travel together with the event participant to and from the destination of the event.

Validity: travel may not commence earlier than 25.05.11 and not later than 03.06.11.

Point of Sale: all tickets from all origin cities to be issued by Travel Management Companies shown in Attachment B of the Agreement.

Booking Class: as per applicable base fare rule.

Exception: Discounts taken off the published F, J, C or Y Class fares must be booked in A, C, D or B Class respectively.

Option 1 - Minimum Stay: 1day Advanced Purchase Period: Minimum 3 days

Option 2 - Minimum Stay, Maximum Stay, Advanced Purchase Period: as per applicable base fare rule.

Stopovers, Transfers, Cancellations, Refunds, Changes, Re-Issues, Combinations: as per applicable base fare rule.

Flight application: discounted fares and conditions apply on any Lufthansa (LH) flight number including code-share flights operated by partner airlines - as long as this is allowed for the applicable base fare rule

Fare basis / ticket designator: as per applicable base fare rule followed by /MC02

Endorsement: valid on LH flight numbers only

Tour Code: LH0EVGR739

Airport fee / taxes: applicable - no discount permitted.

Please note that misuse of these private fare codes (i.e. to any other destination besides Thessaloniki, Greece or for any departure date not between 25.05.11 and 03.06.11 will result in an ADM being raised to the non-discounted published fare level.

For any questions, please contact your local Lufthansa Sales and Service Team and refer to the **BETA CAE Systems S.A.** MICE agreement stored in the Lufthansa intranet under: https://eteaming.ebase.dlh.de/groups/mice-lh-meetings-events